



18 April 2024

To whom it may concern

Dear Sir/Madam

Sales & Service Tax (SST) for Commercial Pest Control Services

We would like to announce that effective from 1 May 2024, Pest Control Services under Business Registration Accounts will be charged 8% Sales and Service Tax (SST).

This is adhering to the new regulations set by the Internal Tax Division (Bahagian Cukai Dalam Negeri), under the Royal Malaysian Customs Department (Jabatan Kastam DiRaja Malaysia).

The new SST regulation applies to Pest Control Services Company in Malaysia. For your easy reference, Rentokil Initial's SST number is B16-2404-32000088.

Please rest assured that Rentokil Initial will continue to deliver our expert services ensuring that your pest issues are well managed at all times, allowing business owners to focus on driving their business growth.

Thank you.

Yours sincerely

Rentokil Initial (M) Sdn Bhd

Carol Lam

Managing Director

