



MEDIA URUS TECHNOLOGY SDN BHD

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CUSTOMER SERVICE REPORT

Date Of Report: 17/3/2022 Date Attended: 17/3/2022

Buyer / User: Malaysia Produktivity Corporation (MPC)

Location of Installation: Malaysia Produktivity Corporation, Server Room

Contact at Site: En. Noor Azman Hassan

HP / Tel / Fax / Email: 013-268 9899

Service Provided

UPS / AVR / F.C / Battery

() INSTALLATION

(☒) SITE REPAIR / EVALUATION

() PREVENTIVE MAINTENANCE

() WARRANTY

() UNIT TAKEN BACK

() COMMISSIONING

() W/S REPAIR / EVALUATION

() MAINTENANCE CONTRACT

() WARRANTY EXPIRED

() Others

Brand : Riello

Mpdel : MLT 30X

S/N : ML19UT138620002

KVA : 30

ID : UPS 2

Report

- Site evaluation for UPS done.

- Recommend to perform part replacement:

- Output inverter board

- Input filter board

- History downloaded.

- Status : LOCK-LOAD OFF Cod. (S10)

- Alarm detected : Auxiliary Power Fail Cod. (L01)

- User request to check the Netman 102plus setting due to unable to receive any notification of the UPS.

- Battery 4SAH x Powerbatt x 40pcs

- Battery code : SG12TP

- Battery voltage in good condition.

- UPS status : In OFF state, battery fuse already taken out.

For Office Use	For Customer	Signature & Company Stamp
Name: Mohd Syahmi Date: 17/3/2022  	Name: IC:	Date: 