



# 2<sup>nd</sup> FUTURE HOSPITAL

## Strategy & Development Forum 2022

**“THE FUTURE AWAKENS, A REVOLUTION IN HEALTHCARE ECOSYSTEMS”**

**29<sup>th</sup> - 30<sup>th</sup> March 2022**

**InterContinental Hotel, Kuala Lumpur, Malaysia**



## EVENT OVERVIEW

In the ongoing pandemic crisis, building resilience to the Covid-19 pandemic has become a critical step. Government agencies play an important role in bolstering resilient efforts and devising innovative solutions to mitigate the nation's effect from Covid-19. This forum will delve into the National Covid-19 Recovery Roadmap to better understand its goals and expected outcomes.

The 2nd Annual Future Hospital Strategy & Development Forum 2022 will explore various pillars of Transforming, Improving and Fostering Healthcare Leadership in Covid-19; The Significance & Longevity of Front-Liners during a World-Wide Pandemic; The Use of Digital Technologies, Innovation and Hospital Design in the Construction of The Smart Hospital of the Future; Nation's Strategy to Ensure Safe Cohabitation with Covid-19 and Foresights of Malaysian Healthcare Movement and Moving Beyond Covid-19.

The Future Hospital Strategy & Development Forum 2022 will bring together top hospital executives, government decision makers, medical professionals, financiers, and researchers to grasp more about how Malaysia's economic, financial, and political framework for healthcare is changing, as well as to explore the region's development potential and long-term sustainability strategies.

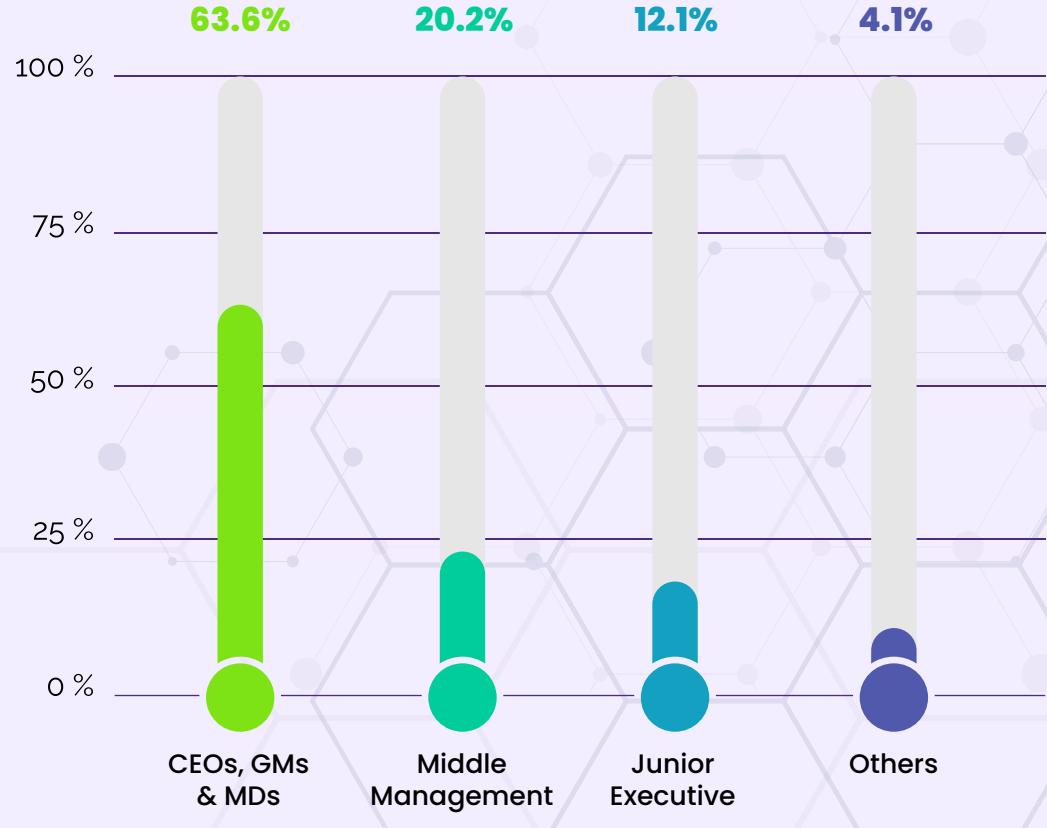


## WHO SHOULD ATTEND

*The following people and departments are highly advised to attend this forum:*



## JOB TITLE BREAKDOWN



## SPONSORS



### Main Healthcare Sponsor

KPJ Healthcare Berhad's (KPJ) business is founded on the vision of being the preferred healthcare provider in the region. We are focused on delivering world-class quality healthcare services through our wide range of specialised healthcare solutions throughout our regional footprint across five countries, namely Malaysia, Indonesia, Thailand, Bangladesh and Australia.



### Gold Sponsor

Microsoft Corporation is an American multinational technology corporation which produces computer software, consumer electronics, personal computers, and related services. Its best known software products are the Microsoft Windows line of operating systems, the Microsoft Office suite, and the Internet Explorer and Edge web browsers. It is considered one of the Big Five companies in the U.S. information technology industry, along with Google, Apple, Amazon, and Facebook.



### Silver Sponsor

Siemens Healthineers is a leading medtech company with over 125 years of experience. Our portfolio, spanning from in-vitro and in-vivo diagnostics to image-guided therapy and innovative cancer care, is crucial for clinical decision-making and treatment pathways. With our strengths in patient twinning, precision therapy, as well as digital, data, and artificial intelligence (AI), we are well positioned to take on the biggest challenges in healthcare. We will continue to build on these strengths to help fight the world's most threatening diseases, improving the quality of outcomes, and enabling access to care. We are a team of 66,000 highly dedicated employees across more than 70 countries passionately pushing the boundaries of what's possible in healthcare to help improve people's lives around the world.



PROTECTHEALTH

### Lanyard Sponsor

Incorporated on 19 December 2016, ProtectHealth Corporation Sdn Bhd (ProtectHealth) is a wholly-owned subsidiary of ProtectHealth Malaysia, established under the Ministry of Health Malaysia (MOH). As a not-for-profit company, ProtectHealth coordinates, administers and manages initiatives related to financing

## PARTNERS

### EHR Partner



Anzer is a Canadian based company, founded in 1984, that has developed a World-Class Seamlessly Integrated EHR system that has a full suite of modules required by hospitals and clinics, from registration to General Ledger.

In 2016, Anzer expanded into the Asian market and currently has its main office in Singapore and other offices are in Thailand and Myanmar. Anzer has installed its EHR systems into more than 22 hospitals in SEA in the last 3 years.

### Hygiene Partner



True Clinical-Research Services Sdn Bhd is a wholly owned Bumiputera company, incorporated on 25th October 2005. TCR business is founded on the vision of being the preferred supplier Malaysia. We are focused on delivering world-class quality products and services.

### Smart Healthcare Design Partner



At Shahnaz Healthcare Interiors we strives to create a healing environment and calming atmosphere for patients and staff alike. We use our extensive network of interior design resources to provide endless options for all style preferences and budgets. Interiors design it's not just about drawings or finishes, it's about helping people get a better quality of life and in doing so helping our clients build stronger better businesses. We offer creative thoughtful design, providing you with direct access to professional interior design for your Healthcare environment.

### HEALTHCARE & TRAVEL ASSISTANCE PARTNER



Global MediCALL Assistance (M) Sdn Bhd is located in Selangor, Malaysia. Incorporated since July 2010, today, GMCA (as we are collectively known), has emerged as one of Malaysia's trusted assistance service providers.

## SUPPORTING PARTNER



The Malaysian Nurses Association aims to become the premier association for Malaysian Nurses dedicated to:

- Develop and promote high standards of nursing practice and research.
- Uphold the image of nursing.
- Abide by the professional ethics.
- Be the center of national and international nursing networking.
- Implement and collaborate with other organizations for health promotion.



InfoMed is a media company that publishes the premier healthcare magazine InfoMed and produces news, articles and multimedia features relevant to the healthcare industry. We provide evidence-based coverage on medicine, life sciences, biotech, and fast-evolving healthcare technology. It is our mission to provide engaging and diversified coverage on the latest news, clinical studies and research findings, personal health, and government policies and programs. As our theme, "embracing global healthcare challenges," we firmly believe that healthcare should be both personal and professional responsibility. InfoMed enables readers to be knowledgeable and be involved in their healthcare.



The Malaysian Medical Association (MMA) is the main representative body for all registered medical practitioners and medical students in Malaysia. The MMA is a member of the Medical Associations of South East Asian Nations (MASEAN), Commonwealth Medical Association and the Confederation of Medical Associations in Asia and Oceania (CMAAO) and is affiliated to various medical associations in other countries.



Malaysian Society for Quality in Health (MSQH) was established in 1997 with the vision of advocating, promoting, and supporting continuous quality improvements and safety in Malaysian healthcare. MSQH is recognized as the leading Malaysian organization which promotes and improves safety and quality in the provision of healthcare services in Malaysia. Through active and smart partnerships with healthcare professionals, relevant facilities and agencies, it has become the national voice in continuous quality improvement in healthcare facilities and services.

## MEDIA PARTNERS



InfoMed is a media company that publishes the premier healthcare magazine InfoMed and produces news, articles and multimedia features relevant to the healthcare industry. We provide evidence-based coverage on medicine, life sciences, biotech, and fast-evolving healthcare technology. It is our mission to provide engaging and diversified coverage on the latest news, clinical studies and research findings, personal health, and government policies and programs. As our theme, "embracing global healthcare challenges," we firmly believe that healthcare should be both personal and professional responsibility. InfoMed enables readers to be knowledgeable and be involved in their healthcare.



Malaysia's first and only healthcare business newspaper published both in print and digital edition targeted to meet the needs of the policy & decision makers and healthcare professionals both in the country and regionally. This pioneering monthly publication featuring industry insights by industry experts is distributed free to CEOs, senior managers and executives in charge of healthcare, product developers, managers and senior officers in PLCs, MNCs, government agencies and non-governmental organisations. The publication is enhanced with embedded videos on the pages in the e-edition to cater to the larger audience regionally.



ACN Newswire supports Asian companies and organizations with press release distribution to stakeholders in Asia and worldwide -- institutional investors and analysts, individual stakeholders, financial & trade media and the Internet. Today, ACN Newswire is the globally recognized press release distributor from the region, in simplified & traditional Chinese, Korean and Japanese as well as English.

## CONFIRMED SPEAKERS



**Dato' Prof Dr Adeeba Kamarulzaman**  
Professor of Medicine & Infectious Diseases  
University of Malaya



**Dato' Dr Jacob Thomas**  
Group Medical Advisor  
**Ramsay Sime Darby Healthcare**



**Dr Louise Schaper**  
Chief Executive Officer  
**Australasian Institute of Digital Health**



**Ahmad Shahizam Bin Mohd Shariff**  
President & Managing Director  
**KPJ Healthcare Berhad**



**David T. Boucher**  
Corporate Chief of Service Excellence  
**Aster DM Healthcare Dubai**



**Cindy Choe**  
Chief Executive Officer  
**Prince Court Medical Centre**



**Dr Thirunavukarasu Rajoo**  
Honorary General Secretary  
**Malaysia Medical Association (MMA)**



**Datuk Dr Kuljit Singh**  
President  
**Association of Private Hospitals of Malaysia**



**Professor Alison McMillan**  
Chief Nursing & Midwifery Officer  
Chief Medical Officer Group  
**Australian Government Department of Health**



**Dato' Akmal Arief Mohamed Fauzi**  
Deputy Group CEO  
**Institut Jantung Negara**



**Devi a/p K Saravana Muthu**  
Director of Nursing  
**Ministry of Health Malaysia**



**Dato' Amir Firdaus Abdullah**  
Group Managing Director & Deputy Chairman  
**Aurelius Healthcare**



**Dato' Dr. Anas Alam Faizli**  
Chief Executive Officer  
**ProtectHealth**



**Kerry McGough**  
National Sector Leader  
**KPMG**



**Dr. Adam Chee**  
Chief, Smart Health Leadership Centre  
**National University of Singapore**



**Dr Kamal Amzan**  
Chief Executive Officer  
**Gleneagles Hospital Medini Johor**

## CONFIRMED SPEAKERS



**Adj. Prof. Hananiel Widjaja**  
Chief Executive Officer  
National Hospital Surabaya



**Duane Passman**  
Acute Redevelopment  
Programme Director  
*West Hertfordshire Hospitals NHS Trust*



**Snehal Patel, M.D., J.D.**  
Chief Executive Officer  
*MyDoc*



**Dr. Kuldip Kaur A/P Prem Singh**  
Director  
*Hospital Sungai Buloh*



**Deepti Saraf**  
General Manager  
*Roche (Malaysia) Sdn Bhd*



**Dr. Teodoro Herbosa**  
Executive Vice President  
*University of Philipine*



**Azran Osman Rani**  
CEO & Co-Founder  
*Naluri*



**Mohd Daud Mohd Arif**  
Chief Executive Officer  
*Malaysia Healthcare Travel Council*



**Datuk Mark Victor Rozario**  
Chief Executive Officer  
*Adventa*



**Dr. David Khoo Sin Keat**  
Founder and Medical Director  
*iHeal Medical Centre*



**Kanagasingam Kathirkama Thamby**  
Chief Executive Officer  
*Ainqa*



**Dr Rabindra Abeyasinghe**  
WHO Representative to Malaysia, Brunei Darussalam and Singapore  
*World Health Organization*



**Nazrin Shahnaz**  
Peer Mohamed  
Chief Executive Officer  
*Shahnaz Healthcare Interiors Sdn Bhd*



**Siddhartha Mishra**  
Director-Healthcare APJ  
*VMWare*



**Eric Woo**  
Regional Director APAC  
*ECRI Asia Pacific*



**Yap Sim Bee**  
Group Head Nursing, Quality & Risk Management  
*Ramsay Sime Darby Healthcare*

## CONFIRMED SPEAKERS



**Hasimah Zainol**  
Chief Nursing Officer  
University Malaya  
Medical Centre



**Rod Frazer**  
Managing Director  
Siemens Healthineers



**Siva Shanker**  
CEO, Real Estate Agency  
Rahim & Co International Sdn Bhd



**Dr Arturo S De La Peña**  
President & CEO  
St Luke's Medical Center

**FUTURE HOSPITAL**  
Strategy & Development Forum 2022

**NUMBER OF PATIENTS BY YEAR**

Year	Outpatients	Inpatients	Total Number of Patients
2011	957,418	51,256	906,162
2012	988,123	55,826	932,297
2013	1,034,936	59,347	1,082,094
2014	1,034,936	55,166	1,079,071
2015	1,034,936	54,473	1,079,466
2016	1,032,7621	54,902	1,082,094
2017	1,024,169	58,348	1,079,071
2018	1,052,221	59,348	1,111,569
2019	1,171,648	59,348	1,227,404
2020	873,908	41,865	915,865

**Prof Dr Nazirah Hasnan**  
Director  
University Malaya Medical Centre

[www.futurehospitalforum.com](http://www.futurehospitalforum.com)

## Schedule Day 1 (29 March 2022)

08:30 AM	Registration & Coffee
09:00 AM	Opening Remarks for Event Chairperson
09:30 AM	<b>Speaking Slot : Value of Data in Future-Proofing</b> <ul style="list-style-type: none"> <li>Tackling the undeniable rising cost of skill resources and competitions</li> <li>How to make the healthcare system sustainable.</li> </ul> <p><b>Speaker:</b> Deepti Saraf, General Manager, Roche (Malaysia) Sdn Bhd</p>
10:00 AM	SPONSOR SLOT (20 Minutes)
10:20 AM	Opening Keynote Address by Ministry of Health Malaysia
10:40 AM	MORNING TEA BREAK
	 "Building Resilience to The Covid 19 Pandemic: The Role of the Centers of the Government"
10:55 AM	DIAMOND SPONSOR SLOT (30 Minutes)
11:25 AM	<b>Panel Discussion : ASEAN Road map for The Covid-19 Recovery</b> <ul style="list-style-type: none"> <li>Role of the government bodies</li> <li>What are the creative solutions that can be used to reduce the impact of Covid-19</li> <li>How Can Covid-19 Socio-Economic Recovery Efforts Be Purposefully Designed to Stimulate the Resilience Progress of the ASEAN Nations?</li> </ul> <p><b>Moderator:</b> Dato' Dr Jacob Thomas, Group Medical Advisor, Ramsay Sime Darby Healthcare</p> <p><b>Panellist:</b></p> <ul style="list-style-type: none"> <li>Dato' Prof Dr Adeeba Kamarulzaman, Prof. of Medicine &amp; Infectious Diseases, University of Malaya.</li> <li>Dr. Teodoro Herbosa, Executive Vice President, University of Philipine</li> <li>Dr Rabindra Abeyasinghe, WHO Representative to Malaysia, Brunei &amp; Singapore, WHO</li> </ul>
12:10 PM	<b>Speaking Slot : The Objective Masterplan for The National Recovery</b> <ul style="list-style-type: none"> <li>How to Rebuild the Economy After the Covid-19 pandemic</li> </ul>
12:40 PM	 LUNCH <p> "Transforming Hospital Operations by Empowering, Supporting and Improving Healthcare Leadership"</p>
1:40 PM	PLATINUM SPONSOR SLOT (20 Minutes)
2:00 PM	<b>Panel Discussion : Fostering Hospital Change to Scale Up Effective Healthcare Systems</b> <ul style="list-style-type: none"> <li>How can Public &amp; Private Hospitals be Mobilized to Promote Health, Prevent Diseases and Prepare for Future Health Emergencies</li> <li>How Should Health Systems be Designed So They are Responsive, Adaptable and Accessible When Needed</li> <li>How Can Health Systems Engage Communities, Build Trust and Support Collective Responses to Emerging Health Threats?</li> </ul> <p><b>Moderator:</b> TBA.</p> <p><b>Panellist:</b></p> <ul style="list-style-type: none"> <li>Cindy Choe, Chief Executive Officer, Prince Court Medical Centre</li> <li>Ahmad Shahizam Bin Mohd Shariff, President &amp; Managing Director, KPJ Healthcare Berhad</li> <li>Dato' Amir Firdaus Abdullah, Group Managing Director &amp; Deputy Chairman, Aurelius Healthcare</li> </ul>

## Schedule Day 1 (29 March 2022)

**2:45 PM**

**International Cybersecurity Alerts, Hazards and Trends in Healthcare**

**3:15 PM**

**AFTERNOON TEA BREAK**



**"STRENGTHENING THE FRONTLINE WITH THE UPCOMING HEALTHCARE TRANSFORMATION"**

**3:30 PM**

**Health Service & Modern Slavery**

- The COVID-19 pandemic has not only highlighted the critical importance of the health sector, but also the sector's modern slavery risks, especially in relation to the procurement of medical goods.
- Human rights reporting in Australia has changed. Modern slavery legislation makes boards responsible for public statements about their entities' efforts to manage the risk of modern slavery in their operations and supply chains.
- How do we meet the increasing expectations of investors, governments, clients, consumers, business peers and civil society and maintain human rights?
- What are the tips for the health services sector on leading practice and a rights-based approach to managing modern slavery risk?
- Transparent modern slavery reporting for the benefit of organizations, government and the people at risk of harm.

**Speaker:**

**Kerry McGough, National Sector Leader, KPMG**

**4:00 PM**

**Panel Discussion : Transforming the Healthcare Industry to better cater to the well-being of our frontliners**

- How Can Hospital Management Improve the Well Being & Mental Health of Nurses to Ensure their Long-Term Commitment During Service
- How to Ease the Burden of Our Caregivers
- Why is Prioritizing Our Frontliners is A Crucial Step for the Nation's Recovery?

**Moderator:** TBA.

**Panellist:**

- Dr. Kuldip Kaur A/P Prem Singh, Director, Hospital Sungai Buloh
- Devi a/p K Saravana Muthu, Director of Nursing, Ministry of Health Malaysia
- Yap Sim Bee, Group Head Nursing, Quality & Risk Management, Ramsay Sime Darby Healthcare
- Hasimah Zainol, Chief Nursing Officer, University Malaya Medical Centre

**4:45 PM**

**CASE STUDY: Improving Hospital Inpatient Nursing Care**

**Speaker:**

**Professor Alison McMillan, Chief Nursing & Midwifery Officer, Chief Medical Officer Group, Australian Government Department of Health**

**5:15 PM**

**END OF DAY 1**



## Schedule Day 2 (30 March 2022)

08:30 AM	Registration & Coffee
09:00 AM	Opening Remarks for Event Chairperson
09:30 AM	<b>Keynote Speaker :</b> Disparities in Healthcare and how Public-Private Partnership can Bridge the Gap  <b>Speaker:</b> Dato' Dr. Anas Alam Faizli, Chief Executive Officer, ProtectHealth
	 "Smart Hospital of The Future: Digital Technologies, Service Innovation and Hospital Design"
10:00 AM	GOLD+ SPONSOR SLOT (20 Minutes)
10:20 AM	<b>Panel Discussion: Humanizing Technology for Smart Care Delivery</b> <ul style="list-style-type: none"> <li>How the Rapid Transformation in Healthcare Culture is Heavily Impacted by Digital Technology.</li> <li>How Do We Design for an Uncertain Future: Flexibility is Now the Most Valuable Component of Healthcare Buildings?</li> <li>Are Hospital Budget Systems Holding Back Malaysia's Technological Progress.</li> </ul> <b>Moderator:</b> Rod Frazer, Managing Director, Siemens Healthineers <b>Panellist:</b> <ul style="list-style-type: none"> <li>Dr Louise Schaper, Chief Executive Officer, Australasian Institute of Digital Health</li> <li>Snehal Patel, M.D., J.D., Chief Executive Officer, MyDoc</li> <li>Dr. Keren Priyadarshini, Regional Business Lead, Worldwide Health, Microsoft Asia</li> </ul>
11:05 AM	MORNING TEA BREAK
11:20 AM	<b>Speaking Slot: Future of Healthcare: How 5G Will Accelerate the Evolution of Hospital Digital Transformation</b> <ul style="list-style-type: none"> <li>How the Next Generation of Connectivity Impacts Big Data in Hospital Operation Processes</li> <li>Enhancing Artificial Intelligence in The Healthcare System Via the Ultra Speed of 5G</li> </ul>
11:50 AM	Digitalising Primary and Secondary Care for better patient experience and health outcome.
	<b>Speaker:</b> Dr Thirunavukarasu Rajoo, Honorary General Secretary, Malaysia Medical Association (MMA)
12:20 PM	LUNCH
	 "A CALCULATIVE STEP: ADAPTING TO THE NEW NORM"
1:20 PM	<b>Speaking Slot : Enhancing Patient-Centric Care Through the Development of Digital Therapeutic Methods</b> <ul style="list-style-type: none"> <li>How to Advance on Patient Humanization &amp; Self-Management</li> <li>Supporting the Implementation of Patient-Centric Care in Clinical Setting</li> </ul> <b>Speaker:</b> Azran Osman Rani, CEO & Co-Founder, Naluri

1:50 PM

**Panel Discussion: National Strategies to Ensure Safety as We Co-Exist with Covid-19**

- Mitigating Spread Through: Expanding Masking, Testing, Treatment, Data, Workforce and Clear Public Health Standards
- How Can Healthcare Experts Monitor the Well-Being of Patients During Self-Isolation?

**Moderator:** TBA

**Panellist:**

- David T. Boucher, Corporate Chief of Service Excellence, **Aster DM Healthcare Dubai**
- Datuk Dr Kuljit Singh, President, **Association of Private Hospitals of Malaysia**
- Dr Kamal Amzan, Chief Executive Officer, **Gleneagles Hospital Medini Johor**
- Dr. David Khoo Sin Keat, Founder and Medical Director, **iHeal Medical Centre**

2:35 PM

**GOLD SPONSOR SLOT (20 Minutes)**

3:05 PM

**"Enabling Sustainable Person Centred care via Systems Leadership"**

**Speaker:**

Dr. Adam Chee, Chief, Smart Health Leadership Centre, National University of Singapore

3:35 PM

**AFTERNOON TEA BREAK**



**"New Visions of Malaysia Healthcare Movement and Cross Border Collaborations"**

3:50 PM

**Panel Discussion: How a Tightened Border Control Have Impacted Medical Tourism**

- Healthcare Travel and Its Future Prospect

**Moderator:** TBA

**Panellist:**

- Mohd Daud Mohd Arif, Chief Executive Officer, **Malaysia Healthcare Travel Council**
- Dato' Akmal Arief Fauzi, Deputy Group CEO, **Institut Jantung Negara**,

4:35 PM

**Closing Remarks and Summary: Creating Branded Environment for Patient-Centric Environment**

**Speaker:**

Nazrin Shahnaz Peer Mohamed, Chief Executive Officer, **Shahnaz Healthcare Interiors Sdn Bhd**

5:05 PM

**END OF DAY 2**



# DELEGATES REGISTRATION FORM

 29<sup>th</sup> - 30<sup>th</sup> March 2022 | InterContinental Hotel, KL

**CT EVENT ASIA**  
 Connecting Business Platforms

 Please complete this form and send it back to:  
**darweena@cteventasia.com | +60 17 300 7881**

Packages	Fees	✓
Full Conference	MYR 1,999/pax	
Group Booking *min 3pax	MYR 1,599/pax	

## Registration Details

1. Name:	Nur Syafina Anuar
Position:	Manager
Email:	Syafina@mpc.gov.my
Mobile:	019-6501406
2. Name:	Safarwan Mohd Suhaimi
Position:	Assistant Manager
Email:	safarwan@mpc.gov.my
Mobile:	019-4434801

3. Name:	Aniceta V Tan
Position:	MPC Associate
Email:	nancyvaldellon@gmail.com
Mobile:	017-3790000
4. Name:	
Position:	
Email:	
Mobile:	

## Organization Details

Name:	Malaysia Productivity Corporation
Point of Contact Name:	Nur Syafina Anuar
Point of Contact Number:	019-6501406
Address:	Lorong Produktiviti, Off Jalan Sultan, 46200, Petaling Jaya
Country:	Malaysia
Nature of Business:	Government

## Authorization

Signature:



9 March 2022

 Name: **Datu' Abdul Latif bin Haji Abu Seman**  
 Position: **Director General**

*This booking is invalid without a signature or company stamp. Authorisation signatory must be authorised to sign on behalf of contracting organisation*

CT Event Asia Sdn Bhd Shall hereinafter be referred as CT Asia

1. Fees are inclusive of program materials. Event program contents, although confirmed at the time of publishing are subject to change without notice.
2. Payment Terms: An invoice will be issued upon CT Asia receipt of the duly completed registration form. Full payment must be made within seven (7) working days from the date of receipt of invoice. A receipt will be issued upon full payment whereupon registration is confirmed. PLEASE NOTE: Full payments must be received prior to the date of event. CT Asia reserves its right to refuse admission if payment is not received on time.
3. Substitution: Provided that full payment is made, substitutions at no extra charge up to fourteen (14) days before the event are allowed. Substitutions between fourteen (14) days and the date of the event will be allowed subject to an administration fee of 10% of the total fee that is to be paid.
4. Cancellation by Participant(s): Once registration is confirmed, no cancellations is allowed. There shall be no refund for cancellations. All GST, services charges and other statutory charges shall not be refundable. Non-payment or non-attendance does not constitute cancellation. Cancellation, Postponement and Changes by CT Asia In the event that permanently cancels the event for any reason whatsoever and provided that the event is not postponed to a later date or merged with another event, the participant(s) shall be given a credit note for the amount that the participant(s) has/have paid towards such permanently cancelled event and such credit note shall be valid for up to twelve (12) months ("the Validity Period") and must be used by the participant(s) for another CT Asia event during the Validity Period.
5. Intellectual Property: Copyright: All materials produced and/or distributed by CT Asia in connection with the event are protected by copyrights owned by CT Asia and/or third parties. Any unauthorised duplication, publication and/or distribution of such materials are prohibited. Trademarks: All trademarks, service marks and logos used and displayed by CT Asia in connection with the event are registered and unregistered marks of CT Asia and/or third parties.
6. Data Protection: By signing this Form, the participant(s) confirm(s) that it/he/she/they has/have requested and consented to CT Asia collecting, processing and retaining the participant(s) information on CT Asia group companies' database and to be used by CT Asia companies and disclosed to selected third parties to assist in communicating products and services which may be of interest to the participant(s). The participant(s) also agree(s) that all phone calls made to CT Asia may be recorded for training and security purposes.
7. Reservation of Rights: While every reasonable effort will be made to adhere to the published or advertised package, CT Asia reserve its rights to change the venue of the event, cancel or postpone the event, change the date of the event or merge the event with another event by notification to all participants of the event thereof AND/OR omit or vary event features and make such changes as deemed necessary with or without notice due to any essential change in circumstances relating to the event which includes, but not limited to, Force Majeure, as defined hereinafter, and/or breach of agreement by any of CT Asia business partners who has an important role in the event.
8. Agreement: The participant(s) hereby acknowledge(s), confirm(s) and agree(s) that:
  - The signing of this form by the participant(s) constitutes a binding valid and enforceable agreement between the participant(s) and CT Asia ("this Agreement");*
  - The participant(s) has/have no basis to claim that any payment required under this Agreement is at any time improper, disputed or unauthorized in any way;*
  - The participant(s) has/have read and understood all the terms and conditions herein instead.*
9. Governing Laws: This Agreement shall be governed and construed in accordance with the laws of Malaysia. However, CT Asia is entitled to the exclusive right of submitting to the jurisdiction of the courts in which the participant is domiciled or located.