



2nd FUTURE HOSPITAL

Strategy & Development Forum 2022

***"THE FUTURE AWAKENS, A REVOLUTION IN HEALTHCARE
ECOSYSTEMS"***

29th - 30th March 2022

InterContinental Hotel, Kuala Lumpur, Malaysia



EVENT OVERVIEW

In the ongoing pandemic crisis, building resilience to the Covid-19 pandemic has become a critical step. Government agencies play an important role in bolstering resilient efforts and devising innovative solutions to mitigate the nation's effect from Covid-19. This forum will delve into the National Covid-19 Recovery Roadmap to better understand its goals and expected outcomes.

The 2nd Annual Future Hospital Strategy & Development Forum 2022 will explore various pillars of Transforming, Improving and Fostering Healthcare Leadership in Covid-19; The Significance & Longevity of Front-Liners during a World-Wide Pandemic; The Use of Digital Technologies, Innovation and Hospital Design in the Construction of The Smart Hospital of the Future; Nation's Strategy to Ensure Safe Cohabitation with Covid-19 and Foresights of Malaysian Healthcare Movement and Moving Beyond Covid-19.

The Future Hospital Strategy & Development Forum 2022 will bring together top hospital executives, government decision makers, medical professionals, financiers, and researchers to grasp more about how Malaysia's economic, financial, and political framework for healthcare is changing, as well as to explore the region's development potential and long-term sustainability strategies.

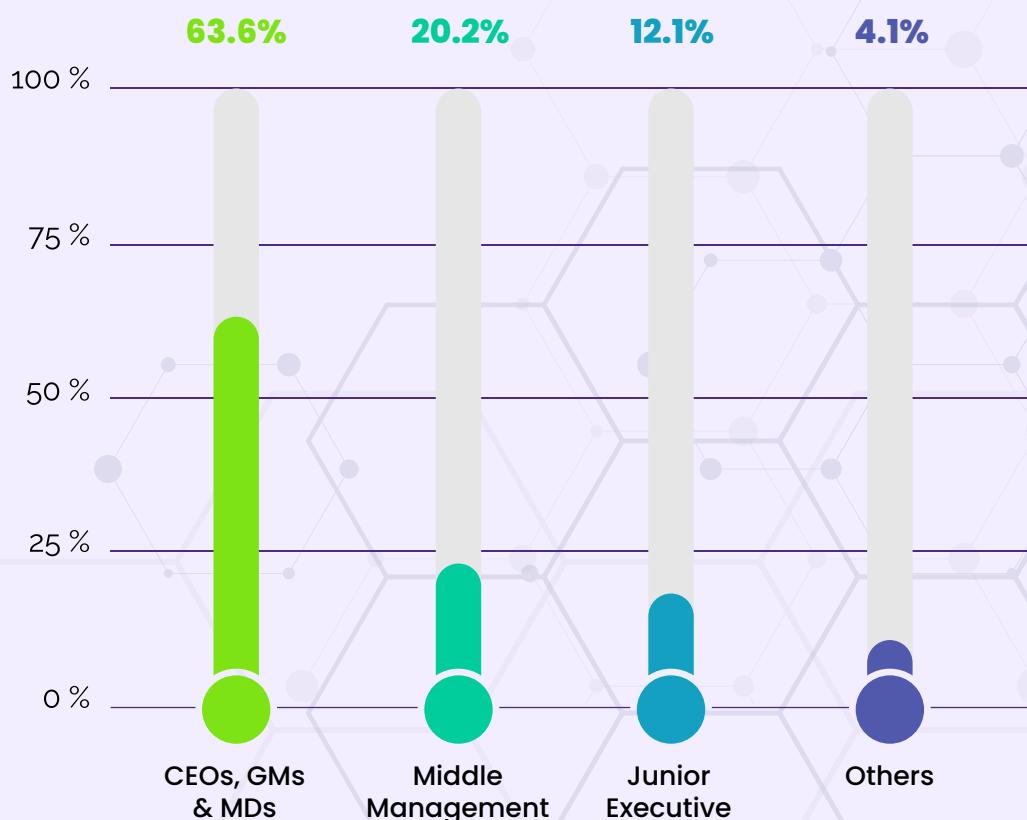


WHO SHOULD ATTEND

The following people and departments are highly advised to attend this forum:



JOB TITTLE BREAKDOWN



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KPJ Healthcare Berhad's (KPJ) business is founded on the vision of being the preferred healthcare provider in the region. We are focused on delivering world-class quality healthcare services through our wide range of specialised healthcare solutions throughout our regional footprint across five countries, namely Malaysia, Indonesia, Thailand, Bangladesh and Australia.



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Microsoft Corporation is an American multinational technology corporation which produces computer software, consumer electronics, personal computers, and related services. Its best known software products are the Microsoft Windows line of operating systems, the Microsoft Office suite, and the Internet Explorer and Edge web browsers. It is considered one of the Big Five companies in the U.S. information technology industry, along with Google, Apple, Amazon, and Facebook.



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Siemens Healthineers is a leading medtech company with over 125 years of experience. Our portfolio, spanning from in-vitro and in-vivo diagnostics to image-guided therapy and innovative cancer care, is crucial for clinical decision-making and treatment pathways. With our strengths in patient twinning, precision therapy, as well as digital, data, and artificial intelligence (AI), we are well positioned to take on the biggest challenges in healthcare. We will continue to build on these strengths to help fight the world's most threatening diseases, improving the quality of outcomes, and enabling access to care. We are a team of 66,000 highly dedicated employees across more than 70 countries passionately pushing the boundaries of what's possible in healthcare to help improve people's lives around the world.



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Lanyard Sponsor

Incorporated on 19 December 2016, ProtectHealth Corporation Sdn Bhd (ProtectHealth) is a wholly-owned subsidiary of ProtectHealth Malaysia, established under the Ministry of Health Malaysia (MOH). As a not-for-profit company, ProtectHealth coordinates, administers and manages initiatives related to financing

PARTNERS



EHR Partner

Anzer is a Canadian based company, founded in 1984, that has developed a World-Class Seamlessly Integrated EHR system that has a full suite of modules required by hospitals and clinics, from registration to General Ledger.

In 2016, Anzer expanded into the Asian market and currently has its main office in Singapore and other offices are in Thailand and Myanmar. Anzer has installed its EHR systems into more than 22 hospitals in SEA in the last 3 years.



Hygiene Partner

True Clinical-Research Services Sdn Bhd is a wholly owned Bumiputera company, incorporated on 25th October 2005. TCR business is founded on the vision of being the preferred supplier Malaysia. We are focused on delivering world-class quality products and services.



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Global MediCALL Assistance (M) Sdn Bhd is located in Selangor, Malaysia. Incorporated since July 2010, today, GMCA (as we are collectively known), has emerged as one of Malaysia's trusted assistance service providers.

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The Malaysian Nurses Association aims to become the premier association for Malaysian Nurses dedicated to:

- Develop and promote high standards of nursing practice and research.
- Uphold the image of nursing.
- Abide by the professional ethics.
- Be the center of national and international nursing networking.
- Implement and collaborate with other organizations for health promotion.



InfoMed is a media company that publishes the premier healthcare magazine InfoMed and produces news, articles and multimedia features relevant to the healthcare industry. We provide evidence-based coverage on medicine, life sciences, biotech, and fast-evolving healthcare technology. It is our mission to provide engaging and diversified coverage on the latest news, clinical studies and research findings, personal health, and government policies and programs. As our theme, "embracing global healthcare challenges," we firmly believe that healthcare should be both personal and professional responsibility. InfoMed enables readers to be knowledgeable and be involved in their healthcare.



The Malaysian Medical Association (MMA) is the main representative body for all registered medical practitioners and medical students in Malaysia. The MMA is a member of the Medical Associations of South East Asian Nations (MASEAN), Commonwealth Medical Association and the Confederation of Medical Associations in Asia and Oceania (CMAAO) and is affiliated to various medical associations in other countries.



Malaysian Society for Quality in Health (MSQH) was established in 1997 with the vision of advocating, promoting, and supporting continuous quality improvements and safety in Malaysian healthcare. MSQH is recognized as the leading Malaysian organization which promotes and improves safety and quality in the provision of healthcare services in Malaysia. Through active and smart partnerships with healthcare professionals, relevant facilities and agencies, it has become the national voice in continuous quality improvement in healthcare facilities and services.

MEDIA PARTNERS



InfoMed is a media company that publishes the premier healthcare magazine InfoMed and produces news, articles and multimedia features relevant to the healthcare industry. We provide evidence-based coverage on medicine, life sciences, biotech, and fast-evolving healthcare technology. It is our mission to provide engaging and diversified coverage on the latest news, clinical studies and research findings, personal health, and government policies and programs. As our theme, "embracing global healthcare challenges," we firmly believe that healthcare should be both personal and professional responsibility. InfoMed enables readers to be knowledgeable and be involved in their healthcare.



Malaysia's first and only healthcare business newspaper published both in print and digital edition targeted to meet the needs of the policy & decision makers and healthcare professionals both in the country and regionally. This pioneering monthly publication featuring industry insights by industry experts is distributed free to CEOs, senior managers and executives in charge of healthcare, product developers, managers and senior officers in PLCs, MNCs, government agencies and non-governmental organisations. The publication is enhanced with embedded videos on the pages in the e-edition to cater to the larger audience regionally.



ACN Newswire supports Asian companies and organizations with press release distribution to stakeholders in Asia and worldwide -- institutional investors and analysts, individual stakeholders, financial & trade media and the Internet. Today, ACN Newswire is the globally recognized press release distributor from the region, in simplified & traditional Chinese, Korean and Japanese as well as English.

CONFIRMED SPEAKERS



Dato' Prof Dr Adeeba Kamarulzaman
Professor of Medicine & Infectious Diseases
University of Malaya



Dato' Dr Jacob Thomas
Group Medical Advisor
Ramsay Sime Darby Healthcare



Dr Louise Schaper
Chief Executive Officer
Australasian Institute of Digital Health



Ahmad Shahizam Bin Mohd Shariff
President & Managing Director
KPJ Healthcare Berhad



David T. Boucher
Corporate Chief of Service Excellence
Aster DM Healthcare Dubai



Cindy Choe
Chief Executive Officer
Prince Court Medical Centre



Dr Thirunavukarasu Rajoo
Honorary General Secretary
Malaysia Medical Association (MMA)



Datuk Dr Kuljit Singh
President
Association of Private Hospitals of Malaysia



Professor Alison McMillan
Chief Nursing & Midwifery Officer
Chief Medical Officer Group
Australian Government Department of Health



Dato' Akmal Arief Mohamed Fauzi
Deputy Group CEO
Institut Jantung Negara



Devi a/p K Saravana Muthu
Director of Nursing
Ministry of Health Malaysia



Dato' Amir Firdaus Abdullah
Group Managing Director & Deputy Chairman
Aurelius Healthcare



Dato' Dr. Anas Alam Faizli
Chief Executive Officer
ProtectHealth



Kerry McGough
National Sector Leader
KPMG



Dr. Adam Chee
Chief, Smart Health Leadership Centre
National University of Singapore



Dr Kamal Amzan
Chief Executive Officer
Gleneagles Hospital Medini Johor

CONFIRMED SPEAKERS



Adj. Prof. Hananiel Widjaja
Chief Executive Officer
National Hospital Surabaya



Duane Passman
Acute Redevelopment
Programme Director
West Hertfordshire Hospitals NHS Trust



Snehal Patel, M.D., J.D.
Chief Executive Officer
MyDoc



Dr. Kuldip Kaur A/P Prem Singh
Director
Hospital Sungai Buloh



Deepti Saraf
General Manager
Roche (Malaysia) Sdn Bhd



Dr. Teodoro Herbosa
Executive Vice President
University of Philippine



Azran Osman Rani
CEO & Co-Founder
Naluri



Mohd Daud Mohd Arif
Chief Executive Officer
Malaysia Healthcare
Travel Council



Datuk Mark Victor Rozario
Chief Executive Officer
Adventa



Dr. David Khoo Sin Keat
Founder and Medical Director
iHeal Medical Centre



Kanagasingam Kathirkama Thamby
Chief Executive Officer
Ainqa



Dr. Rabindra Abeyasinghe
WHO Representative to Malaysia,
Brunei Darussalam and Singapore
World Health Organization



**Nazrin Shahnaz
Peer Mohamed**
Chief Executive Officer
Shahnaz Healthcare
Interiors Sdn Bhd



Siddhartha Mishra
Director-Healthcare APJ
VMWare



Eric Woo
Regional Director APAC
ECRI Asia Pacific



Yap Sim Bee
Group Head Nursing, Quality
& Risk Management
Ramsay Sime Darby
Healthcare

CONFIRMED SPEAKERS



Hasimah Zainol
Chief Nursing Officer
University Malaya
Medical Centre



Rod Frazer
Managing Director
Siemens Healthineers



Siva Shanker
CEO, Real Estate Agency
Rahim & Co International Sdn Bhd



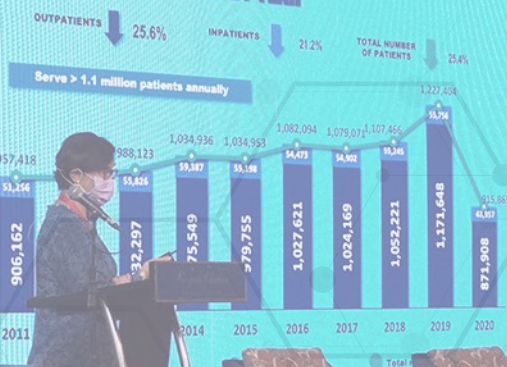
Dr Arturo S De La Peña
President & CEO
St Luke's Medical Center



Prof Dr Nazirah Hasan
Director
University Malaya Medical Centre

www.futurehospitalforum.com

NUMBER OF PATIENTS BY YEAR



Professor Nazirah Hasan is Director of University Malaya Medical Centre, Malaysia's leading academic medical centre and a professor of Rehabilitation Medicine at the University Malaya. She received her training awarded a Cotuitelle PhD in University of Sydney and University of Malaya and later completed the Harvard Medical School Healthcare Leadership program. Her special interest areas are spinal cord medicine, physical activity in special population, assistive technology in rehabilitation, impairment assessment and hospital management. She is currently the president of Malaysian Association of Rehabilitation Physicians (MARPS), president of Malaysian chapter of International Functional Electrical Stimulation Society (IFES), executive member of the Asian Spinal Cord Network (ASCON) and member of the Education Committee of International Spinal Cord Society (ISCoS).

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Schedule Day 1 (29 March 2022)

08:30 AM Registration & Coffee

09:00 AM Opening Remarks for Event Chairperson

09:30 AM **Speaking Slot : Value of Data in Future-Proofing**

- Tackling the undeniable rising cost of skill resources and competitions
- How to make the healthcare system sustainable.

Speaker:

Deepti Saraf, General Manager, Roche (Malaysia) Sdn Bhd

10:00 AM SPONSOR SLOT (20 Minutes)

10:20 AM Opening Keynote Address by Ministry of Health Malaysia

10:40 AM MORNING TEA BREAK



"Building Resilience to The Covid 19 Pandemic: The Role of the Centers of the Government"

10:55 AM DIAMOND SPONSOR SLOT (30 Minutes)

11:25 AM **Panel Discussion : ASEAN Road map for The Covid-19 Recovery**

- Role of the government bodies
- What are the creative solutions that can be used to reduce the impact of Covid-19
- How Can Covid-19 Socio-Economic Recovery Efforts Be Purposefully Designed to Stimulate the Resilience Progress of the ASEAN Nations?

Moderator: Dato' Dr Jacob Thomas, Group Medical Advisor, Ramsay Sime Darby Healthcare

Panellist:

- Dato' Prof Dr Adeeba Kamarulzaman, Prof. of Medicine & Infectious Diseases, University of Malaya.
- Dr. Teodoro Herbosa, Executive Vice President, University of Philippine
- Dr Rabindra Abeyasinghe, WHO Representative to Malaysia, Brunei & Singapore, WHO

12:10 PM **Speaking Slot : The Objective Masterplan for The National Recovery**

- How to Rebuild the Economy After the Covid-19 pandemic

12:40 PM LUNCH



"Transforming Hospital Operations by Empowering, Supporting and Improving Healthcare Leadership"

1:40 PM PLATINUM SPONSOR SLOT (20 Minutes)

2:00 PM **Panel Discussion : Fostering Hospital Change to Scale Up Effective Healthcare Systems**

- How can Public & Private Hospitals be Mobilized to Promote Health, Prevent Diseases and Prepare for Future Health Emergencies
- How Should Health Systems be Designed So They are Responsive, Adaptable and Accessible When Needed
- How Can Health Systems Engage Communities, Build Trust and Support Collective Responses to Emerging Health Threats?

Moderator: TBA.

Panellist:

- Cindy Choe, Chief Executive Officer, Prince Court Medical Centre
- Ahmad Shahizam Bin Mohd Shariff, President & Managing Director, KPJ Healthcare Berhad
- Dato' Amir Firdaus Abdullah, Group Managing Director & Deputy Chairman, Aurelius Healthcare

Schedule Day 1 (29 March 2022)

2:45 PM

International Cybersecurity Alerts, Hazards and Trends in Healthcare

3:15 PM

AFTERNOON TEA BREAK



"STRENGTHENING THE FRONTLINE WITH THE UPCOMING HEALTHCARE TRANSFORMATION"

3:30 PM

Health Service & Modern Slavery

- The COVID-19 pandemic has not only highlighted the critical importance of the health sector, but also the sector's modern slavery risks, especially in relation to the procurement of medical goods.
- Human rights reporting in Australia has changed. Modern slavery legislation makes boards responsible for public statements about their entities' efforts to manage the risk of modern slavery in their operations and supply chains.
- How do we meet the increasing expectations of investors, governments, clients, consumers, business peers and civil society and maintain human rights?
- What are the tips for the health services sector on leading practice and a rights-based approach to managing modern slavery risk?
- Transparent modern slavery reporting for the benefit of organizations, government and the people at risk of harm.

Speaker:

Kerry McGough, National Sector Leader, KPMG

4:00 PM

Panel Discussion : Transforming the Healthcare Industry to better cater to the well-being of our frontliners

- How Can Hospital Management Improve the Well Being & Mental Health of Nurses to Ensure their Long-Term Commitment During Service
- How to Ease the Burden of Our Caregivers
- Why is Prioritizing Our Frontliners is A Crucial Step for the Nation's Recovery?

Moderator: TBA.

Panellist:

- Dr. Kuldip Kaur A/P Prem Singh, Director, Hospital Sungai Buloh
- Devi a/p K Saravana Muthu, Director of Nursing, Ministry of Health Malaysia
- Yap Sim Bee, Group Head Nursing, Quality & Risk Management, Ramsay Sime Darby Healthcare
- Hasimah Zainol, Chief Nursing Officer, University Malaya Medical Centre

4:45 PM

CASE STUDY: Improving Hospital Inpatient Nursing Care

Speaker:

Professor Alison McMillan, Chief Nursing & Midwifery Officer, Chief Medical Officer Group, Australian Government Department of Health

5:15 PM

END OF DAY 1



Schedule Day 2 (30 March 2022)

08:30 AM Registration & Coffee

09:00 AM Opening Remarks for Event Chairperson

09:30 AM **Keynote Speaker :**
Disparities in Healthcare and how Public-Private Partnership can Bridge the Gap

Speaker:

Dato' Dr. Anas Alam Faizli, Chief Executive Officer, ProtectHealth



"Smart Hospital of The Future: Digital Technologies, Service Innovation and Hospital Design"

10:00 AM **GOLD+ SPONSOR SLOT (20 Minutes)**

10:20 AM **Panel Discussion: Humanizing Technology for Smart Care Delivery**

- How the Rapid Transformation in Healthcare Culture is Heavily Impacted by Digital Technology.
- How Do We Design for an Uncertain Future: Flexibility is Now the Most Valuable Component of Healthcare Buildings?
- Are Hospital Budget Systems Holding Back Malaysia's Technological Progress.

Moderator: Rod Frazer, Managing Director, Siemens Healthineers

Panellist:

- Dr Louise Schaper, Chief Executive Officer, Australasian Institute of Digital Health
- Snehal Patel, M.D., J.D., Chief Executive Officer, MyDoc
- Dr. Keren Priyadarshini, Regional Business Lead, Worldwide Health, Microsoft Asia

11:05 AM **MORNING TEA BREAK**

11:20 AM **Speaking Slot: Future of Healthcare: How 5G Will Accelerate the Evolution of Hospital Digital Transformation**

- How the Next Generation of Connectivity Impacts Big Data in Hospital Operation Processes
- Enhancing Artificial Intelligence in The Healthcare System Via the Ultra Speed of 5G

11:50 AM **Digitalising Primary and Secondary Care for better patient experience and health outcome.**

Speaker:

Dr Thirunavukarasu Rajoo, Honorary General Secretary, Malaysia Medical Association (MMA)

12:20 PM **LUNCH**



"A CALCULATIVE STEP: ADAPTING TO THE NEW NORM"

1:20 PM **Speaking Slot : Enhancing Patient-Centric Care Through the Development of Digital Therapeutic Methods**

- How to Advance on Patient Humanization & Self-Management
- Supporting the Implementation of Patient-Centric Care in Clinical Setting

Speaker:

Azran Osman Rani, CEO & Co-Founder, Naluri

1:50 PM

Panel Discussion: National Strategies to Ensure Safety as We Co-Exist with Covid-19

- *Mitigating Spread Through: Expanding Masking, Testing, Treatment, Data, Workforce and Clear Public Health Standards*
- *How Can Healthcare Experts Monitor the Well-Being of Patients During Self-Isolation?*

Moderator: TBA

Panellist:

- **David T. Boucher**, *Corporate Chief of Service Excellence, Aster DM Healthcare Dubai*
- **Datuk Dr Kuljit Singh**, *President, Association of Private Hospitals of Malaysia*
- **Dr Kamal Amzan**, *Chief Executive Officer, Gleneagles Hospital Medini Johor*
- **Dr. David Khoo Sin Keat**, *Founder and Medical Director, iHeal Medical Centre*

2:35 PM

GOLD SPONSOR SLOT (20 Minutes)

3:05 PM

"Enabling Sustainable Person Centred care via Systems Leadership"

Speaker:

Dr. Adam Chee, *Chief, Smart Health Leadership Centre, National University of Singapore*

3:35 PM

AFTERNOON TEA BREAK



"New Visions of Malaysia Healthcare Movement and Cross Border Collaborations"

3:50 PM

Panel Discussion: How a Tightened Border Control Have Impacted Medical Tourism

- *Healthcare Travel and Its Future Prospect*

Moderator: TBA

Panellist:

- **Mohd Daud Mohd Arif**, *Chief Executive Officer, Malaysia Healthcare Travel Council*
- **Dato' Akmal Arief Fauzi**, *Deputy Group CEO, Institut Jantung Negara*,

4:35 PM

Closing Remarks and Summary: Creating Branded Environment for Patient-Centric Environment

Speaker:

Nazrin Shahnaz Peer Mohamed, *Chief Executive Officer, Shahnaz Healthcare Interiors Sdn Bhd*

5:05 PM

END OF DAY 2



DELEGATES REGISTRATION FORM

29th - 30th March 2022 | InterContinental Hotel, KL



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HUMAN RESOURCE DEVELOPMENT CORPORATION

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Packages	Fees	✓
Full Conference	MYR 1,999/pax	
Group Booking *min 3pax	MYR 1,599/pax	

Registration Details

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4. Name:
Position:
Email:
Mobile:

Organization Details

Name: **Malaysia Productivity Corporation**
Point of Contact Name: **Nur Syafina Anuar**
Point of Contact Number: **019-6501406**
Address: **Lorong Produktiviti, Off Jalan Sultan, 46200, Petaling Jaya**
Country: **Malaysia**
Nature of Business: **Government**

Authorization

Signature: 

Date: **9 March 2022**

Name: **Dato' Abdul Latif bin Haji Abu Seman**

Position: **Director General**

This booking is invalid without a signature or company stamp. Authorisation signature must be authorised to sign on behalf of contracting organisation

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 - The participant(s) has/have no basis to claim that any payment required under this Agreement is at any time improper, disputed or unauthorized in any way;
 - The participant(s) has/have read and understood all the terms and conditions herein instead.
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