

PUBLIC

**KENYA SCHOOL OF REVENUE ADMINISTRATION**

**KRA/KESRA/HQ/3**

**14<sup>th</sup> October, 2022**

**Director General**

Malaysia Productivity Corporation  
Lorong Produktiviti, Jalan Sultan  
46200 Petaling Jaya,  
Selangor

**Att: Ms.Abigael**

Dear Ms. Abigael,

**REF: EXPERIENTIAL LEARNING STUDY VISIT TO MALAYSIA  
PRODUCTIVITY CORPORATION (MPC)**

Kenya School of Revenue Administration (KESRA) is Kenya Revenue Authority's (KRA) premier training school mandated to provide quality capacity building in tax, customs, fiscal policy and logistics to KRA staff and staff from other Government agencies. KESRA is also the largest of the four accredited Regional Training Centres by the World Customs Organization (WCO) in East and Southern Africa and host to the African Academy for the OECD in Tax and Financial Crimes Investigations.

The total number of delegates that will be visiting Malaysia from 28<sup>th</sup> November to 2<sup>nd</sup> December 2022 is expected to be 25 delegates. During our Study Visit, Malaysia Productivity Corporation is one of the esteemed organisation that we would like our participants gain insight other than Inland Revenue Board of Malaysia, MRANTI, INTAN and MAMPU

**Program Target Audience**

Board members & C-level executives who are board-facing (e.g., CEO, CFO, CHRO, CSO), Chief Internal Auditors(CIA), Directors, Heads of Government Units and Parastatals, Company Secretaries and Board Liaison Officers & Heads of Departments.

The program has considered in-built experiential learning to include visits that addresses focus areas as proposed by KESRA to Malaysia Productivity Corporation.

Proposed Place of Visit	Learnin2 Objective	Focus Area
Malaysia Productivity Corporation (MPC)	Anticipate and address challenges in financial, people skills, performance management and strategic planning to achieve Sustainability	Performance Management

**AUTHORITY**

ISO 9001:2015 CERTIFIED

VISIT AGENDA		
Date	Time	Activity
Wednesday 30 <sup>th</sup> Nov 2022	10.30am-12.00pm	Performance management and its impact on service delivery
	12.00pm -1.00pm	Lunch at MPC
		Group Photo
	1.30pm	Depart from MPC

NB. Lunch will be hosted by KESRA and payment will be made as per invoice from Malaysia Productivity Corporation.

Your kind consideration and support will be very much appreciated for the smooth flow of the delegates' visit to Malaysia Productivity Corporation.

Thanking in advance

**Dr. Mugambi Mwirigi**

**Commissioner, Kenya School of Revenue Administration**

***Tuli,pe Ushuru, Tujitegemee!***